

Electronic Acknowledgement Receipt

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Application Number:	10674562
International Application Number:	
Confirmation Number:	3849
Title of Invention:	Estimation of expected value for remaining work time for contact center agents
First Named Inventor/Applicant Name:	George W. Erhart
Customer Number:	47827
Filer:	Scott T Wakeman
Filer Authorized By:	
Attorney Docket Number:	3655/0303PUS1
Receipt Date:	27-JUL-2009
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Time Stamp:	11:03:20
Application Type:	Utility under 35 USC 111(a)

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Payment was successfully received in RAM	\$ 182
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1		2009-07-03-Amendment.pdf	87497 14f84436e72293e245c2d60e6099e79e98df21b3	yes	14
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Amendment/Req. Reconsideration-After Non-Final Reject		1	1	
	Claims		2	7	
	Applicant Arguments/Remarks Made in an Amendment		8	14	
Warnings:					
Information:					
2	Miscellaneous Incoming Letter	SPE-review.pdf	62370 42f629a9837995afa98f15d44c75b7677feae78	no	2
Warnings:					
Information:					
3	Extension of Time	eot.pdf	92383 9659ddf25703060e3f246c73836c7d3e8e22f82b	no	1
Warnings:					
Information:					
4	Fee Worksheet (PTO-875)	fee-info.pdf	31617 87801d1d3e30801754f42568db5c5cb3e33e6331	no	2
Warnings:					
Information:					
Total Files Size (in bytes):			273867		

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.